

Dear Utility Company Official:

As a consumer, I am increasingly asking questions about the environmental policies and practices of the companies, including utility companies, with whom I do business. In an age of utility deregulation, these questions take on new importance in consumer purchasing decisions.

As a customer of your utility company, I feel that this is a critical time for me to ask your company a series of questions regarding utility pole materials, pole storage, retreatment, and disposal, as well as questions about your company's rights-of-way maintenance program. The National Coalition Against the Misuse of Pesticides (NCAMP), a non-profit public interest organization, has developed the following survey to help me identify your practices and policies.

NCAMP, formed in 1981, was established as a clearinghouse on pesticides, providing the public with information on toxic hazards and safe strategies for pest management. In this context, NCAMP's organizational and individual members have developed a cooperative relationship with companies that are seeking to put in place the safest possible products and management practices.

Following is a three-page survey that we request you complete and return to NCAMP by September 30, 1999. NCAMP will compile your and other utilities' responses and disseminate the information back to you and me with the results.

Thank you for your assistance in completing this survey. I look forward to your response.

Sincerely,